HEALTH CARE INDUSTRY
REAL-TIME INDUSTRY SUMMARY
MARCH 2021

2020 STATEWIDE LABOR ANALYSIS

The Health Care industry showed more than 77,000 online job postings in 2020 for top demand jobs. The top occupation was *Registered Nurse*, which made up 21 percent of total job Missouri postings for the time period.

The top five employers for 2020 were Mercy Health, BJC Healthcare, Saint Luke's Health System, Hospital Corporation of America, and SSM Health.

TOP JOB POSTINGS

SOC Code	Description	Percent of total job postings	Average Annual Wage	
Now - requires short-term on-the-job training, little to no experience, and/or a high school diploma				
43-4051	Customer Service Representatives	2.6%	$35,910	★
39-9021	Personal Care Aides	2.5%	$24,670	★
37-2012	Maids and Housekeeping Cleaners	1.5%	$22,960	
31-1011	Home Health Aides	1.3%	$24,670	
35-3021	Combined Food Preparation and Serving Workers	0.8%	$22,390	★
Next - requires a non-degree certificate, associate degree, apprenticeship, some experience, or moderate- to long-term training				
31-1014	Nursing Assistants	5.1%	$26,490	★
31-9092	Medical Assistants	3.5%	$33,110	
29-2061	Licensed Practical and Licensed Vocational Nurses	3.1%	$43,410	
29-2099	Health Technologists and Technicians, All Other	2.7%	$52,430	
43-6013	Medical Secretaries	2.6%	$35,790	
Later - requires a bachelor's degree or higher				
29-1141	Registered Nurses	20.9%	$64,160	★
11-9111	Medical and Health Services Managers	4.7%	$111,450	
29-1123	Physical Therapists	1.9%	$84,180	
29-1069	Physicians and Surgeons, All Other	1.0%	$205,580	
11-9199	Managers, All Other	1.0%	$108,010	

★ Denotes the top 10 occupations by total number of projected openings from 2018-2028 in Now, Next, and Later categories

EDUCATION AND TRAINING OPPORTUNITIES

Across the state there numerous programs in many locations for training for occupations in the Health Care industry. Visit ***MoSCORES***, Missouri's system linking program information and outcomes (employment, wage, credential rates) for traditional degree programs as well as noncredit credentials, to find degree and certificate programs at an educational institution near you. In addition, there are 45 U.S. Department of Labor Registered Apprenticeship programs for Health Care occupations in Missouri. Visit ***Apprenticeship Missouri*** for more information.

TOP SKILLS & CERTIFICATIONS

TOP 10 BASIC SKILLS

Communication Skills
Teamwork / Collaboration
Planning
Organizational Skills
Computer Literacy
Physical Abilities
Critical Thinking
Research
Problem Solving
Detail-Oriented

Basic skills are the most numerous, found in the majority of job advertisements. Several soft skills were listed in the top 10, such as communication, teamwork, and planning.

TOP 10 SPECIALIZED SKILLS

Patient Care
Treatment Planning
Scheduling
Patient/Family Education and Instruction
Life Support
Cardiopulmonary Resuscitation (CPR)
Customer Service
Biotechnology
Home Care
Patient Evaluation

The top specialized skill was patient care, found in nearly one-third (30%) of total Health Care Industry job postings.

TOP 10 SOFTWARE SKILLS

Word Processing
ICD-10
SQL
Software Development
Meditech
Microsoft Operating Systems
Salesforce
ICD-9-CM Coding
Epic Systems
Customer Relationship Management (CRM)

Microsoft Office and its products such as Word, Excel, PowerPoint, and Access are the most requested software skills across all industries. Other skills requested in the Health Care industry include word processing, ICD-10, and SQL.

TOP 10 CERTIFICATES

Registered Nurse
Basic Life Saving (BLS)
Driver's License
First Aid Cpr Aed
Basic Cardiac Life Support Certification
Advanced Cardiac Life Support (ACLS) Certification
Certified Nursing Assistant
Licensed Practical Nurse (LPN)
American Heart Association Certification
Certified Medical Assistant

Registered Nurse was the top advertised job for the time period, and it was also the top requested certificate, followed by Basic Life Saving Certification and Driver's License.

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